9 THINGS TO CONSIDER WHEN CHOOSING
BUSINESS FIBRE

01 AREA OF AVAILABILITY

You need to investigate the availability of fibre cables in your particular area and track down an internet service provider (ISP) who is able to get you connected.

INTERNET SPEED 02

Insufficient speed will render all your online business transactions useless, you need to question the bandwidth which is the volume of information per unit of time the transmission can sustain.

03 THE COST INVOLVED

No business decision will ever be made without weighing up the cost factor. Discuss the bandwidth availability, the internet type and the costs involved before settling on an ISP.

FLEXIBILITY OF THE CONNECTION 04

As your business develops, so will your fibre internet needs and you might require an upgrade of bandwidth. Check that your chosen ISP has the flexibility to upgrade your system without exorbitant costs.

05 INTERNET RELIABILITY

There are very few businesses that can risk the cost and reputation damage associated with unreliable connectivity – particularly when there's still load shedding to contend with – so it's important that you check the reliability of your ISP's business fibre.
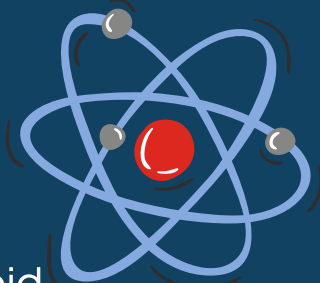
DATA PACKAGE 06

Consider a capped or uncapped fibre package. For most businesses, particularly those doing a lot of uploading and downloading, an uncapped contract is best.

07 INDUSTRY EXPERIENCE

Being new to the market doesn't mean you should avoid them, it's just best to have some concrete background information that they can deliver for your own assurance.

ANY EXTRAS 08

If the company is flexible, and is willing to customise a business fibre solution that works for your particular business, then you're going to benefit in the long run.

09 SUPPORT

Whether it's attending to a faulty hardware, a damaged line or simply assisting with a query, the support is crucial to uninterrupted operations.