

Business Internet Access (ADSL)



SOLUTION OVERVIEW

Businesses rely on secure, reliable and high-speed Internet access to maximise productivity and to give them a competitive edge. ECN's Business Internet Access offering is a cost effective high performance data solution for small and medium enterprises, providing access to the Internet via an ADSL connection to ECN's next generation network, which then breaks out to the Internet.

Internet access is unshaped and uncapped, meaning all protocols have equal priority whether it be used for email, web browsing, Internet banking, media streaming or downloading files. Being uncapped, with no usage based billing, means that customers have a fixed monthly spend which can be easily budgeted for.

SOLUTION OFFERING

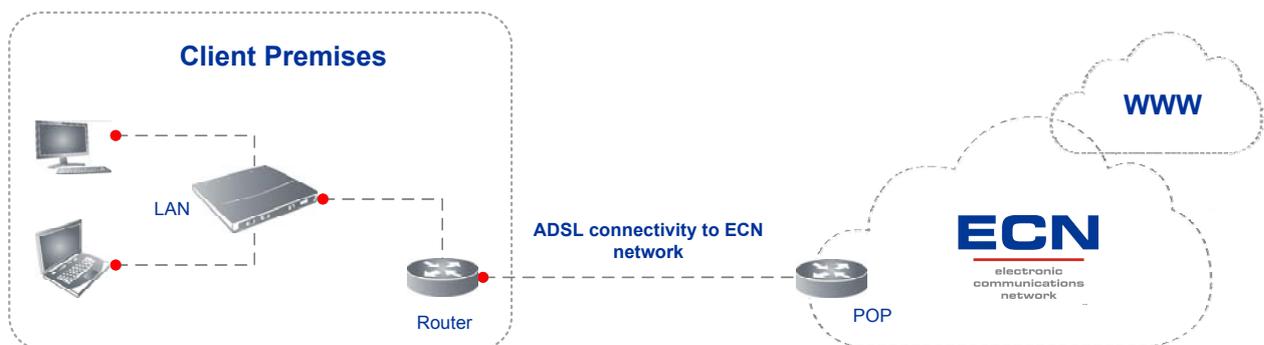
The service is available at 2, 4 or 10 Mbps speeds, with three deployment options:

- ▶ **Managed service:** ECN provides a dedicated ADSL line, CPE device and user access credentials for data.
- ▶ **Partially managed service:** ECN provides the CPE device and user access credentials for data. The customer must provide their own dedicated ADSL line.
- ▶ **Unmanaged service:** ECN provides the user access credentials for data only. The customer must provide a dedicated ADSL line and CPE device which they must be able to self-configure.

FEATURES & BENEFITS

- ▶ Reliable and fast Internet access via ADSL
- ▶ Available at speeds of 2, 4 and 10 Mbps
- ▶ Uncapped and unshaped
- ▶ Business grade contention
- ▶ Fixed billing provides spend control
- ▶ Single concurrent connection
- ▶ Dynamic public IP address
- ▶ LAN IP addressing, will be supplied to the LAN via DHCP from the router
- ▶ 24/7 Network Operations Centre and Helpdesk

TYPICAL DEPLOYMENT DIAGRAM



Please note: The provision of Telkom's ADSL service is subject to network availability, distance, copper quality and line sync speed limitations. ADSL is a best-effort service.

Contact us by either calling or sending a mail to our sales department for more information.

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